GOVERNMENT OF INDIA
RAILWAYS
LOK SABHA

UNSTARRED QUESTION NO:998
ANSWERED ON:02.03.2016
e-Ticket Rackets
Yellaiah Shri Nandi

Will the Minister of RAILWAYS be pleased to state:

(a) whether the Railway Protection Force personnel busted a e-ticket racket involved in selling tickets at premium costs to railway train passengers at Hyderabad and a large number of e-tickets have been seized, if so, the details thereof and the action taken so far in this regard;

(b) whether similar cases of selling e-tickets have come to the notice of the Government in other zones;

(c) if so, the details thereof; and

(d) the details of remedial measures adopted to put an end to such e-ticket rackets at national level?

Answer

MINISTER OF STATE IN THE MINISTRY OF RAILWAYS
(SHRI MANOJ SINHA)

(a) to (d): A Statement is laid on the Table of the House.

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STATEMENT REFERRED TO IN REPLY TO PARTS (a) TO (d) OF UNSTARRED QUESTION NO.998 BY SHRI NANDI YELLAIAH TO BE ANSWERED IN LOK SABHA ON 02.03.2016 REGARDING E-TICKET RACKETS

(a): Yes, Madam. On 04.12.2015, two accused persons were arrested by Railway Protection Force personnel of RPF Post/Hyderabad with seizure of 152 e-tickets valued at ` 3,67,953.70/- and documents related to "Disha Travels Services". In this regard, a case vide crime no.547/15 under section 143(1) of Railways Act was registered against the accused and they were prosecuted.

(b) & (c): Yes, Madam. The details of the rackets involved in selling of e-tickets busted, the number of persons arrested and the number of tickets seized during the year 2015 is appended.

(d): Various remedial measures have been taken by the Railways to check the misuse of e-tickets including the following:-
1. Carrying of any one of the prescribed proofs of identity at the time of undertaking journey on e-tickets.
2. CAPTCHA has been put in place to check booking in batch mode and through Scripting related tools on the IRCTC e-ticketing website.
3. Check applied on minimum time required to enter the displayed CAPTCHA at the time of login by user, entering the Passenger details and making payment.
4. Agents are debarred from booking tickets during first thirty minutes of opening of booking i.e. from 0800 to 0830 hours for general booking, 1000 to 1030 hours and 1100 to 1130 hours for Tatkal booking on AC class and Non-AC class respectively.
5. Only one booking in one user login session except for return/onward journey between 0800 and 1200 hours.
6. An individual user can book a maximum of 06 tickets online in a month.
7. Regular joint drives are conducted by Commercial, Vigilance and Railway Protection Force against touts. These checks are intensified during peak rush/ festival periods. Touts are apprehended and prosecuted as per Section 143 of Railway Act, 1989.

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